

Dan Dissanayake

Email: dan@patchrobe.com
Telephone: +33 (0)6177 22962

Personal Details

Date of Birth: 15/11/1975
Nationality: British
Marital Status: Single

Summary

I am an IT engineer with expertise in server infrastructure management, extensive experience of planning, prioritisation and technical/crisis resolution services, excellent client facing skills and good business analysis and development skills.

I have gained considerable experience engineering and analysing systems and leading people in high-pressure, volatile environments in the London investment banking sector.

I have well developed competencies in a very broad range of areas and can communicate on a peer level with all members of the software, hardware, deployment and maintenance cycles and comfortable dealing with the front office.

Presentable and personable with good written and verbal communication, I have the ability to rapidly acquire new skills and absorb information.

A flexible, innovative thinker, I am as passionate about my work as my hobbies

Employment History

Period: 1/10/2009 to date
Employer: Patchrobe Limited
Title: Director (independent contractor)

Responsibilities:

As an independent contractor I am responsible for all aspects of operations. This includes business analysis, software development, hardware infrastructure, sales and marketing, financial controls and reporting and client management.

Projects complete or in progress:

Encrypted remote backup solution for Sunseeker Superyacht Management

CMS platform migration for MethodMag.com

Web development and workflow application for a luxury apartment rental company

Development of a virtualised server management portal including key handling and automated application deployment.

Web development and mailing list services to a significant politician and economic advisor

Period: 15/4/2006 to 31/9/2009
Employer: Powdermonkey Internet
Title: Network / systems administrator and contractor

Responsibilities

Content Management - development of custom modules and components for the Drupal open source content management system written in PHP5, primarily based around document/image management and classification and integration with existing backend systems

VPN deployment - producing several installations of the OpenVPN server and configuring Windows, Mac and Linux clients for the purpose of secure data replication and site to site communication

Secure wireless services - based around the open source OpenWRT operating system and Chillispot software, the production of wireless access systems including writing a pay-for-access system integrated into Paypal and building and securing instances of FreeRADIUS/MySQL to provide authentication

Server building and hardening - consultation and implementation of a resilient database and data server platform for sensitive client data using GNU/Linux, hardware RAID and VPN technology

Systems, database administration and development of an online shopping portal - specifying and implementing, using the open source Magento platform and a Debian/MySQL platform, an online shopping portal for a major European clothing and footwear distributor

Communications and marketing - operating outside of a large corporate or government environment for the first time has given me valuable insights into business functions such as marketing, design, accounting and client relations that have helped me see more clearly what it is to be an effective systems and network administrator

Period: 2/2/2004 - 15/4/2006
Employer: Deutsche Bank - Corporate and Investment Banking
Title: Technical Systems Leader

Responsibilities:

Core role - member of the infrastructure team serving global corporate finance, credit trading/debt products and loan exposure management. Initially the sole european team member, eventually leader of a team of five reporting into a manager based in New York.

The infrastructure team was responsible for (primarily java) applications providing trading platforms, market data services, workflow applications and document management systems.

On-call support, acting as a technical escalation point for the team, for the recovery of services 24x7x365.

Document management and workflow systems - technical owner of four Documentum-based intranet services. These applications, each deployed on their own paired servers in datacentres in London, New York and Singapore, were the workflow applications for the corporate loan, credit risk and presentations departments.

Project management, particularly scheduling and resourcing of server migrations, major upgrades and patching.

Business continuity management and disaster recovery - Responsible for implementing and helping design the bank's ability to account for staff, communicate and provide the ability to continue business in the event of disaster or attack.

Outsourcing - In conjunction with experience at Evolution, experience of both sides of outsourcing solutions.

Period: October 2002 - January 2004
Employer: Evolution Consulting Services
Title: Consultant

Responsibilities: Part of a team that provided managed services based on the ITIL framework of best practices to a number of clients including tier one investment banks on a 24x7x365 basis. Involved in working closely with development teams and support organisations within these clients to troubleshoot and resolve issues

Service owner for an online market data portal for a tier one investment bank with responsibilities including acting as a technical escalation point for the service, producing and maintaining documentation and attending service review meetings

Responsible for configuration management, ensuring that all information regarding hardware, software and licenses for all services is up to date and that a definitive software library (including code source where appropriate) was complete

Debugging Java web applications and BEA Weblogic Server configuration for a re-insurance service portal

Period: Jul 2000 - September 2002
Employer: Proquest Information and Learning
Title: Technical Support Engineer

Responsibilities: Recruited as the junior member of the team and later becoming team leader. Responsible for the 2nd and 3rd line support, installation, maintenance and incident/problem resolution for a series of 20+ database products aimed at the university and national library market

Debugging C++ and Java web applications on a Solaris platform. Debugging C++ Windows applications
Providing technical backup and advice to the publishing, marketing and sales team internally and in meetings with business partners, at the Frankfurt International Book Fair and Online Olympia.

Delivered a Perl / MySQL application that allowed the customer service team to access and update product information and distribute trial passwords.

Period: May 1999 - June 2000
Temporary Contracts

Various temporary contracts including:

June/July 2000: Scientific Committee on Antarctic Research:

Administration and web-site maintenance in preparation for the Tokyo 2000 conference

June 2000: Volvo Construction Equipment Europe Ltd:

Administration

December 1999 / April 2000: Guinness Export Trading:

Export Administrator

May 1999 / July 1999

Hitachi Home Electronics (Europe) Ltd:

Assistant to the Head of Business Administration

Period: Aug 1998 - Feb 1999
Employer: UK Government - Department for Education and Employment
Title: Interventions and I.T. Liaison Officer

Training and qualifications

Project Management Institute Body of Knowledge (Aug 2005) : Experience implementing and one week of formal training

EMC Documentum Administrator course (2005)

Sun Certified Systems Administrator for Solaris (Nov 2003)

BEA Weblogic Server 7.0 Administrator, BEA Systems Ltd (Apr 2003)

ISEB IT Service Management Foundation Certificate (ITIL standard) ISEB (Dec 2002)

Academic History

Qualification	University/School	From / to
BA Honours Degree in Philosophy (2:1)	University College London	1995 - 1998
Tripas Part 1A (year 1 of 4) M.Eng (not completed)	Clare College, Cambridge University	1994 - 1995
A Levels Mathematics(A), Physics(A1), Chemistry(B) Further Mathematics (C)	The John Lyon School for Boys	1992 - 1994
10 GCSEs at A-grade	The John Lyon School for Boys	1990 - 1992

Hobbies and interests

Board riding - competent freeride snowboarder and wholly incompetent though keen surfer

Guitar - played guitar for 16 years, owner of a 1958 re-issue Fender Telecaster and a Vintage Dreadnought.

Driving - owner of a 1985 military spec. Land Rover Defender 110

Reading, particularly philosophy of science and asian writings on mind and strategy